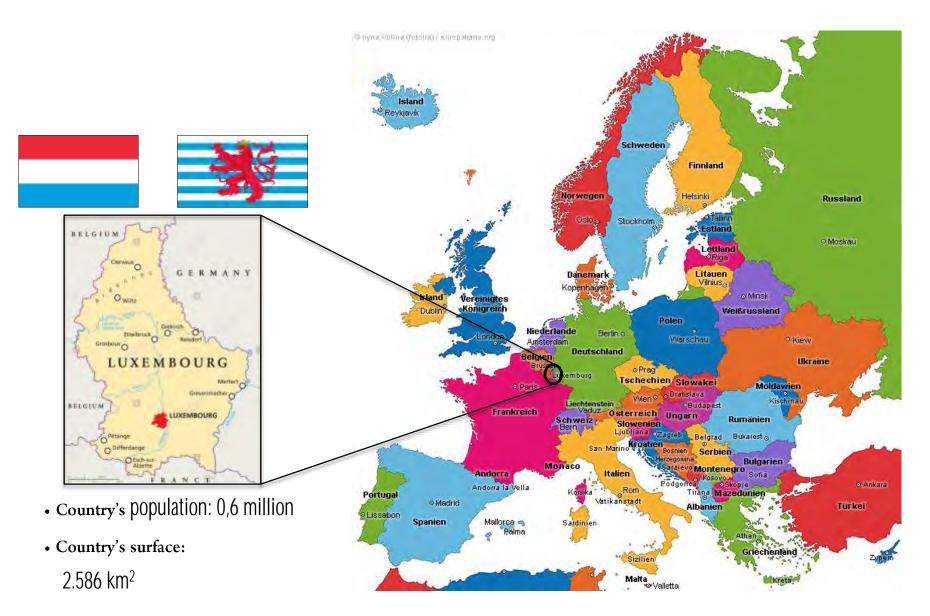


my journey starts here

# The lux-Airport journey within FLYSEC









## Iux-Airport: The Airport for the Greater Region

- The only airport serving 4 countries
- Centrally located in Luxembourg between Germany, France and Belgium

#### Driving times:

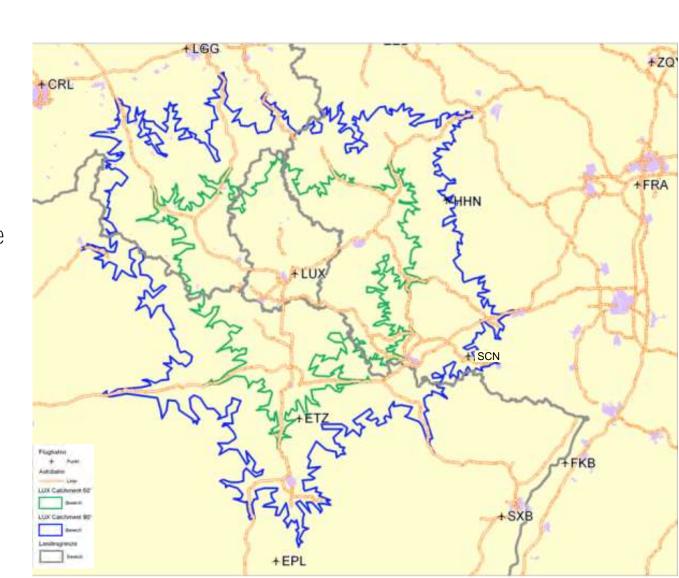
- 10 minutes East of Luxembourg City
- 25 min from Belgium
- 20 min from France and Germany





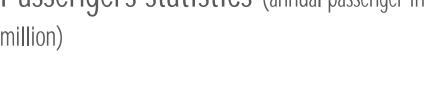
### LUX catchment area

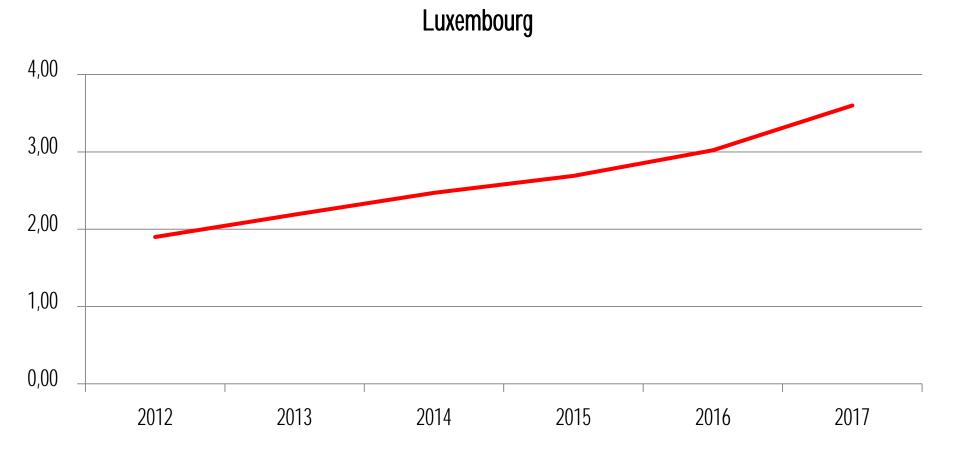
- Country's population: 0,6 million
- International catchment area 0f:
- 1.5 million people within 60 min
- 4 million within 90 minutes drive time
- 9 million within 120 minutes drive time





### Passengers statistics (annual passenger in million)





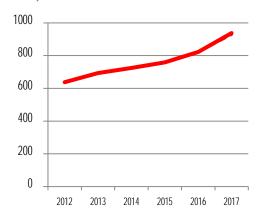


# Major cargo hub: 938 000 tonnes cargo 2017

### Top European Cargo Hubs

- 1 Frankfurt (FRA)
- 2 Paris (CDG)
- 3 Amsterdam (AMS)
- 4 London Heathrow (LHR)
- 5 Leipzig (LEJ)
- 6 Luxembourg (LUX)
- 7 Cologne (CGN)

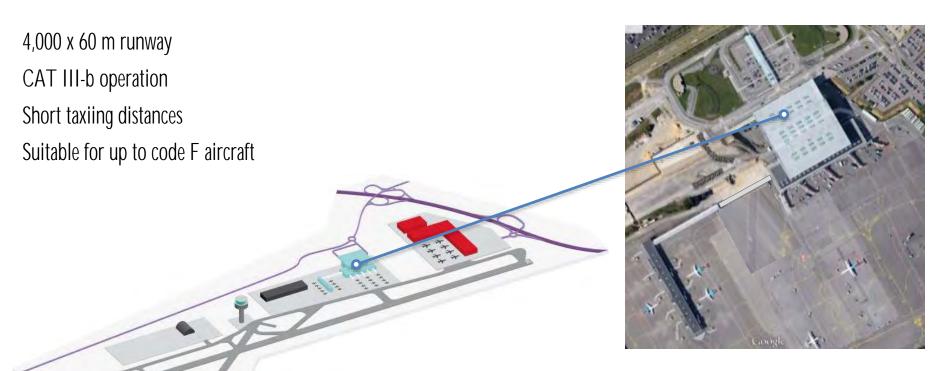
# Cargo Volume LUX (in 1,000 tons)







# The airport



General:

Uncongested, no slot restrictions

Competitive cost structure

Curfew 23:00-06:00, exceptions possible



### my airport for **Shopping**









### my airport for **Shopping**









### my airport for Dining









### my airport for Dining













my airport for Meeting

## Our new conference center













Mai 2008: Opening of Terminal A





June 2017: Opening of Terminal B





Until 2019: Extension of cargo ramp (from 8 to 12 a/c stands)





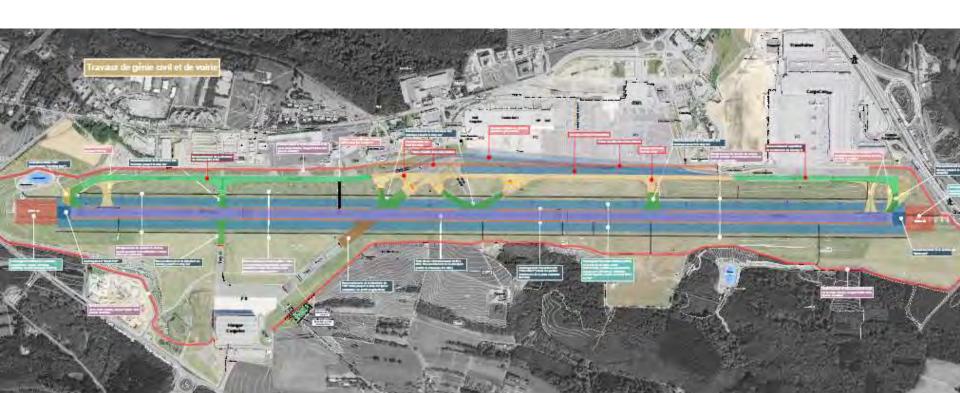
October 2017: Groundbreaking of new Cargolux headquarters





2019-2020: Runway Renovation

- including taxiways and extension of aprons
- 258 million € project to be financed by lux-Airport





## Our future: The Airport City



WWW.AIRPORT-CITY.LU

AIRPORT CITY

- High-standard hotel (210+ rooms)
- 4,000 additional parking spaces
- Supermarket and service areas (shops, laundry, Airport Service Center)
- 1,600 sqm Fitness Center
- Skypark
- Pedestrian gangways and bridges

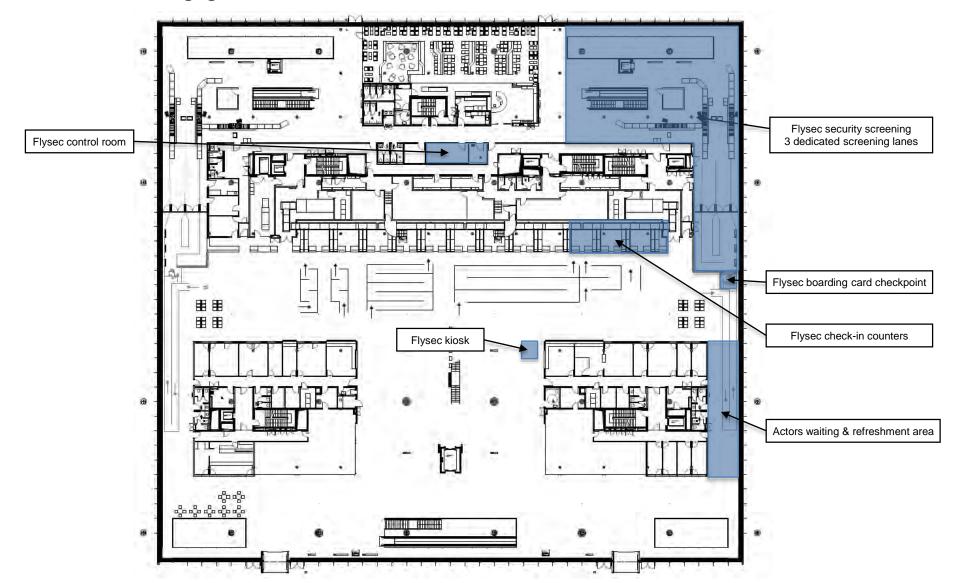


# The FLYSEC field test from 19th to 23th February



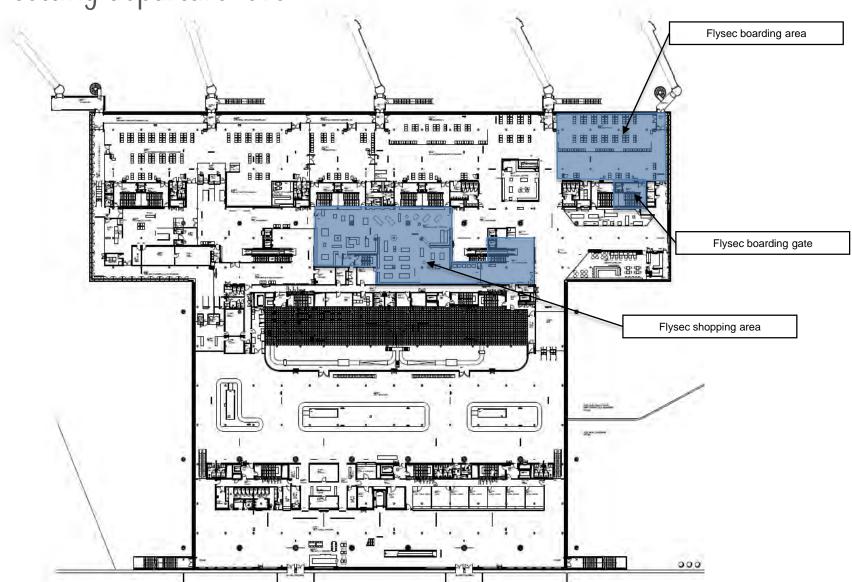


# Overall setting ground floor





# Overall setting departure level





## lux-Airport staff involved

### • Technical department:

- 1 Project Engineer
- 2 Technicians

#### • IT department:

- 1 IT Engineer

#### • Commercial department:

- 1 Marketing & Events Coordinator
- 1 Media & Communications Coordinator

#### • Security department:

- 3 Managers
- 1 Security Supervisor
- 16 Security Officers
- 2 Security patrollers

#### • Information desk

- 1 Infodesk agent

#### • Operations department

- 1 Duty Manager

### - Handling Agent (Luxair)

- 1 Pax assistant Manager
- 1 Duty Manager



my journey starts here

Some impressions





# Challenges for lux-Airport

- Organization of 2 different events: Integrational week (3 days) & Field test (5 days)
- Splitting of the terminal building in order to separate the project participants and actors from staff & normal passengers
- Installation of technical equipment and IT network
- Providing of premises (e.g. 1 control room, 2 meeting rooms, 3 check-in counters, 1 boarding card checkpoint, 3 screening checkpoints, boarding gate waiting area, boarding gate, actors waiting & refreshment area)
- Logistical support (reception/resending of Flysec equipment such as kiosk, servers, etc., supply of furniture, administrative support, boarding passes, free parking spots for , last minute orders, security escorts for Flysec technicians)



# Challenges for lux-Airport

- Maintaining normal security standards for all actors and other participants during the field test
- Coordination with national authorities (CAA, Airport Police, Customs)
- Coordination with airport stakeholders (Handling agent, Catering Services, Shop operator)
- **Keeping** normal daily operations during the field test
- Organizing the working shifts for involved security staff



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# Challenges for Airports

- New Threats which are difficult to detect
- Landside Security
- Security Measures getting more and more complex
- Throughput
- Passenger experience
- Behavioural analysis



my Journey starts here



